



## News Release

For Immediate Release: May 28, 2013  
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### YourGOV COMES TO HANOVER

The Town of Hanover is pleased to introduce YourGOV, an innovative citizen request application that allows citizens to conveniently report non-emergency issues and service requests in real time using the web or a smartphone.

The introduction of YourGOV in Hanover is consistent with the goal of the Board of Selectmen to improve customer service and communication with the public, according to Town Manager Troy Clarkson.

In just three steps, YourGOV users can submit common issues, such as potholes, vandalism, street light outages, and more – complete with location, details, and photos. It is free of charge and is available now through the town's Department of Public Works website at: [www.hanoverdpw.org](http://www.hanoverdpw.org), or through a free iPhone application available in the iTunes app store.

“Victor is fulfilling the mandate of the Selectmen to increase interaction with the public and increase efficiency and deserves kudos for a job well done,” said Clarkson. “With the leadership of the Selectmen and the hard work of our public works team led by Victor, the people of Hanover are being well served,” he continued.

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